



**Can I request samples?**

Yes, you can request free samples of Doozer products.  
Please let us know what you need by contacting us below.

**How can I get support? For any questions or assistance, feel free to reach out:**

Contact: +886 2 2585 3884 | Service email: doozerwpc@doozer.com.tw



Website



FB



**doozer**  
Wood Plastic Composite

## Doozer Wood Maintenance & Cleaning Guide

Perfect for Outdoor Composite Decking



**Step-by-Step:**  
Pressure Washing Your WPC Deck

▼ Watch the Cleaning Demo Video ▼



Before

After





Question Index / Page

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## IMPORTANT! Read This Before You Begin

For your safety and to protect your WPC decking, please visit [www.doozer.com.tw](http://www.doozer.com.tw) to access the latest installation guides, technical updates, and maintenance tips.



## Attention

Please follow the rules below carefully.

Failure to comply may result in ineffective maintenance or permanent damage to the WPC products.

### 1 Remove Construction Debris

It is crucial to keep the surface clean throughout the construction process.

Before installation, remove any accumulated dirt, sand, or concrete residue.

Avoid placing construction dust, particles, or mud from nearby bricks, tiles, or landscape materials on the WPC surface, as this can lead to abrasion.

If not cleaned immediately, such residue may bond with the surface and become extremely difficult or impossible to remove after installation.

Do not cut any metal items (such as handrails) on or near WPC surfaces.

Metal fragments from cutting can embed in the surface and cause permanent staining or damage.

### 2 Leave Expansion Joints

Ensure proper expansion joints are left around all WPC products during installation.

Temperature fluctuations can cause the material to expand and contract.

Without sufficient space, this may result in deformation or surface warping.

### 3 Ensure Proper Drainage

Allow adequate spacing between WPC boards to enable effective water drainage.

Proper drainage prevents water accumulation, which can cause lifting or warping when the material is exposed to repeated heating and cooling cycles.

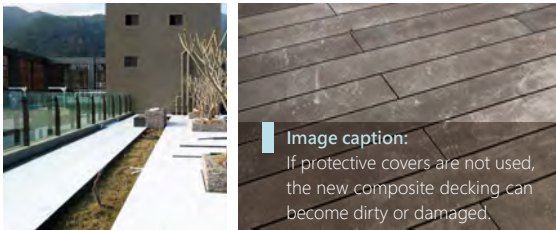
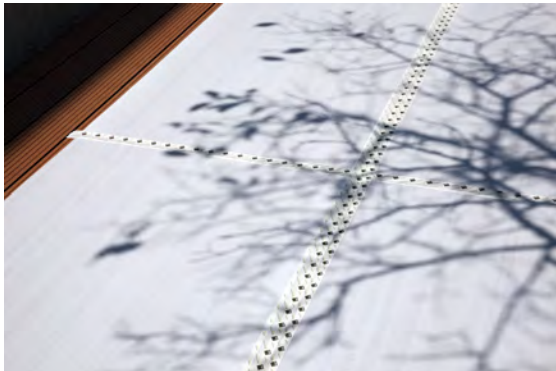




# Site Protection

During construction, please place protective covers over WPC surfaces to prevent dirt buildup and avoid permanent staining or damage.

During construction, especially near roads or adjacent building sites, pay close attention to dust control measures. Promptly remove dust, clay, dirt, cement slurry, and other debris to prevent staining.



Our construction team completes every project with great care and professionalism. After construction, we carefully cover and protect surfaces to prevent any dust accumulation, ensuring products are delivered to customers in pristine condition.

This allows other workers or users to confidently walk on the decking afterward, demonstrating our commitment to quality and attention to detail.







# Maintenance

## No special maintenance required!

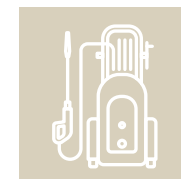
Proper maintenance practices help you fully enjoy the benefits of your product.

- ||| WPC products require far less maintenance than traditional solid wood but still need occasional care—similar to washing your car—to maintain their appearance.
- ||| Eco-friendly Doozer Wood WPC requires minimal effort—**just soap and water** are enough to keep it looking great.
- ||| Clean the decking regularly according to your local conditions—at least once per year is recommended.
- ||| Climatic conditions vary from country to country. In areas with frequent rain, more regular cleaning may be necessary.



How do you use a pressure washer?

Watch our tutorial video on [YouTube](#) or visit our [website](#).



### Q Can I paint my composite decking?

**A:** Our WPC decking comes in various attractive colors and surface finishes, eliminating the need for painting.

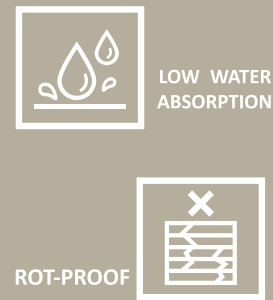
We recommend simple, regular cleaning to maintain its premium appearance.

However, if repainting is desired, ensure the use of high-quality colorants specifically designed for composite wood.

### Q How do WPC products handle water exposure?

**A:** Our WPC products have significantly lower water absorption than natural timber, greatly reducing the risk of long-term water damage or decay.

However, incorrect installation without proper drainage gaps could cause water accumulation, staining, or moss growth over time. Proper drainage is essential.



### Q Do I need protective treatment or paint?

**A:** Eco-friendly Doozer Wood WPC does not require additional protective treatments or paint.

Due to the inherent durability and easy-clean nature of the composite material, further surface treatments are unnecessary.

### Q Can saltwater damage WPC products?

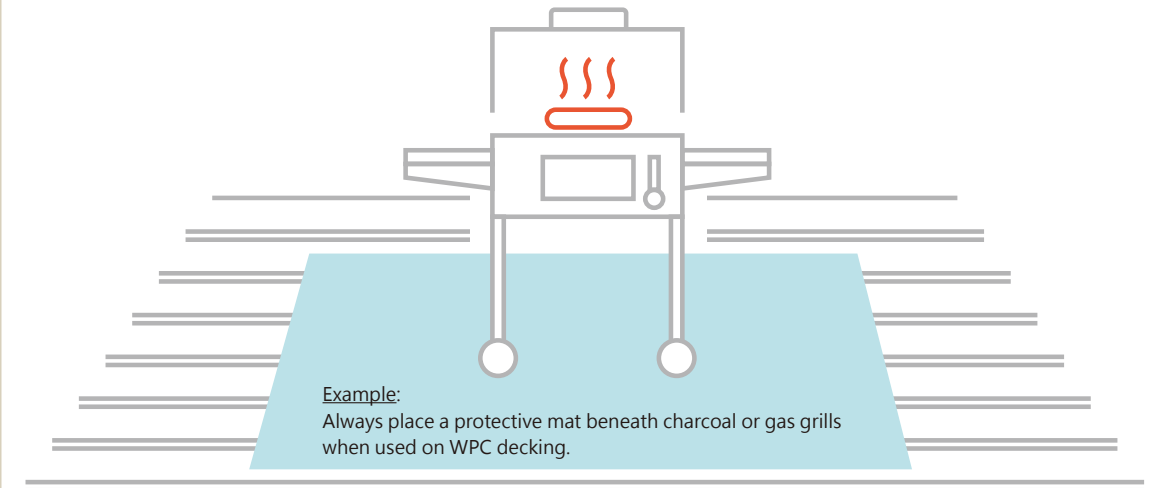
**A:** No, saltwater does not negatively affect the integrity of WPC decking.

### Q Can heat sources damage WPC decking?

**A:** Usually, heat sources won't damage the decking, but grease drippings might cause discoloration or staining. Place a protective splatter guard under charcoal or gas grills to prevent stains. Keep the area around grills ventilated to reduce heat accumulation.

Outdoor grilling is common, but improper use may expose decking to excessive heat, causing discoloration or minor damage. Please take precautions.

**(Just in case):** If burns or scratches occur, gently sand the affected area with coarse sandpaper.



#### ⚠ Usage Notice

**Warning** Failure to follow proper fire safety measures may result in injury or damage to the product.

**Do not** place open flames directly on or near WPC surfaces.

**Do not** expose WPC decking directly to heat or flames.

**Do not** place portable stoves or cookware directly on WPC surfaces without a protective pad.

**Do not** dispose of charcoal or cigarettes that have not been extinguished on WPC products.





## Q How durable is WPC decking?

**A:** WPC products are made from durable composite materials designed for excellent strength and long-term performance.

The boards are abrasion-resistant and withstand external pressures, harsh weather, chemicals, saltwater, and chlorine effectively.

**Our WPC products can withstand extreme temperatures ranging from -40°C to 70°C without damage, regardless of harsh environmental conditions.**

Eco-friendly Doozer Wood requires minimal maintenance, saving you time and money.

Insufficient gaps or improper drainage during installation may cause warping or damage. Replace affected materials promptly.

After replacement, please note there may be a slight color difference compared to the original, especially if the existing boards have experienced fading.

If boards are damaged or broken, replace them immediately.

### ⚠ Usage Notice

**Warning** Failure to follow these guidelines may result in injury or damage to the product.

- Avoid walking barefoot on WPC surfaces during hot weather as the surface may become very hot.
- Do not strike the WPC surfaces with sharp objects.
- Do not place heavy objects directly on WPC surfaces.
- Prevent heavy or sharp objects from falling onto the surface to avoid damage.
- WPC materials contain resin, and friction from walking may generate static electricity.
- WPC boards are eco-friendly and may gradually fade over years of exposure.
- Exposure conditions, including sunlight, may affect the rate of fading or deterioration.





**Q** Can WPCs be installed in hot spring areas?

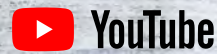
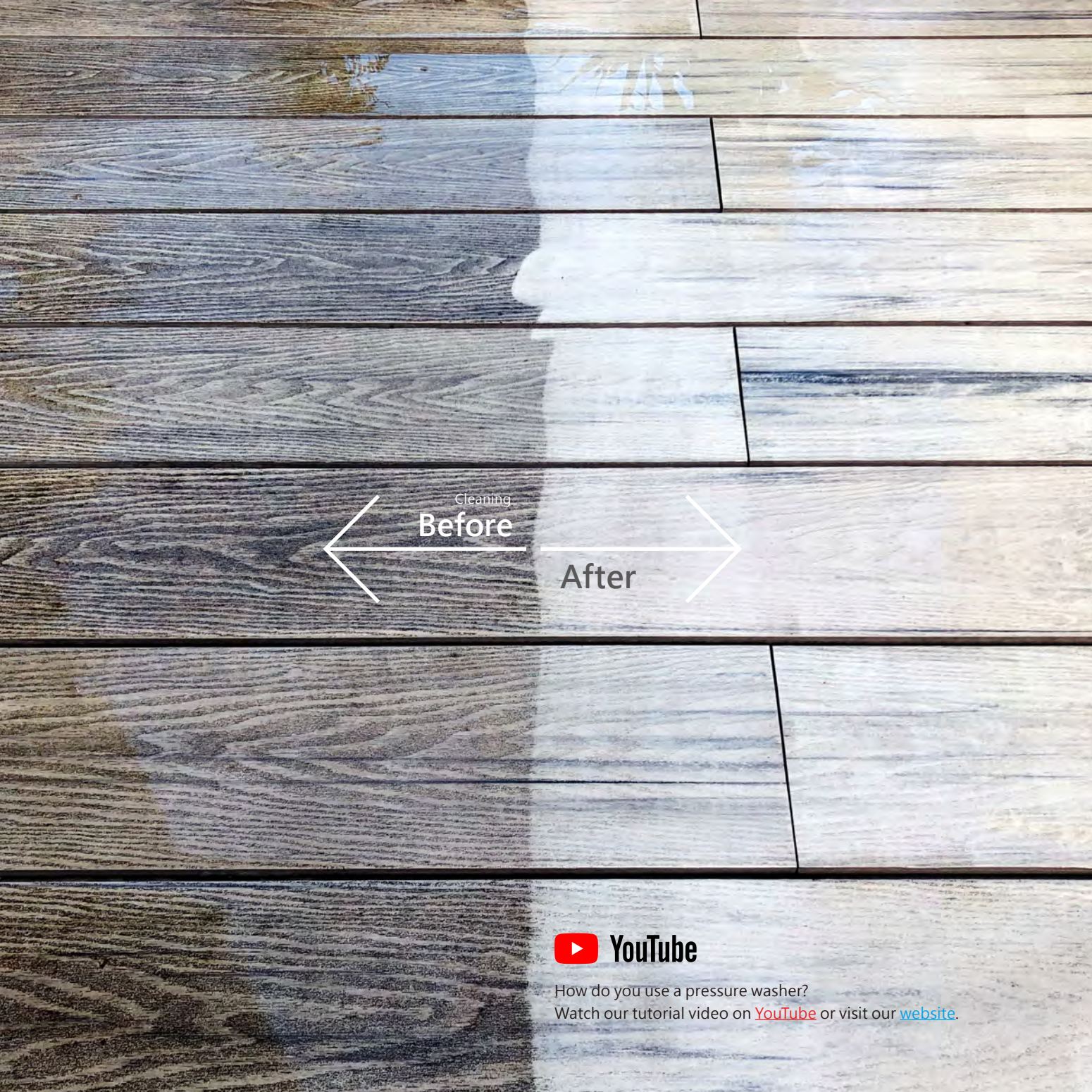
**Is additional protection required due to special water components?**

**A:** Our WPC products are ideal for use in hot spring areas, and no additional protection is required.

Our products have been extensively installed in hot spring areas without any adverse effects from water minerals or temperature.

Compared to traditional wood, WPCs provide superior durability and extended lifespan, especially in challenging environments like hot springs.





How do you use a pressure washer?  
Watch our tutorial video on [YouTube](#) or visit our [website](#).

# Cleaning

## FAQ for cleaning

WPC decking is designed to be low-maintenance.  
Moss is merely surface-level and does not penetrate the material.

### Q Can I use a pressure washer?

**A:** You may use a high-pressure washer with a fan nozzle to remove moss, mud, dirt, concrete residue, or other debris that cannot easily be cleaned by brushing alone. Always spray along the grain of the decking.

The pressure of the washer should not exceed 3,000 psi.

Always test on an inconspicuous area of the WPC surface first.  
Improper use may damage the surface and void the warranty, so please use caution.

Using a high-pressure washer provides optimal results for various cleaning tasks, effectively removing moss, dirt, and sludge from your outdoor spaces. This method is efficient, reduces water usage, and helps maintain the appearance and longevity of your WPC decking.

**Follow the detergent manufacturer's instructions and test on an inconspicuous area first to avoid surface damage.**

Immediately rinse away dirty water after cleaning to avoid residue or detergent film buildup on the surface.

For general cleaning, use soap and water or a mild household detergent, gently scrubbing with a soft brush.

### Tools needed:

High-pressure washer, bucket, suitable floor detergent, gloves



**Q** How do I clean dirt off my WPC products?

**A:** WPC is designed for low maintenance. Most common dirt can be cleaned using simple soapy water.

**Small areas:**

Small stains or dirty areas can be cleaned using liquid soap, warm water, and a soft-bristled brush or sponge.

**Large areas:**

For larger areas, use [a bucket of water](#), [a brush with an extended handle](#), and [suitable floor detergents](#). Avoid cleaning under direct sunlight, as the surface can dry quickly, causing detergent residue. Allow detergent to soak on the surface for 30-60 seconds before scrubbing. Rinse thoroughly with water afterward.

- Choose the correct brush or sponge to avoid damaging the WPC surface.  
**A car wash sponge is ideal**, as its porous structure effectively removes dust and sand.
- When brushing, **always follow the grain of the surface** and apply moderate pressure to prevent surface damage.
- Regular maintenance cleaning should use diluted mild liquid soap and water.



**Key Cleaning Points:**

Besides removing dirt, it is important to regularly clear gaps of pollen, leaves, grass, soil, fertilizer, or water. These materials can retain moisture and become breeding grounds for moss.

**Reminder (About cleaning products)**

- Regular maintenance cleaning should be done using mild water (pH 5–8).
- For tougher stains, stronger cleaners like diluted alcohol, petroleum-based products, or bleach solutions (up to 5%) may be necessary. Always test cleaners on scrap pieces or inconspicuous areas to ensure they won't damage the surface.

**Preparation Tools:**

Bucket, soft sponge, short brush, extended-handle brush, liquid soap, suitable floor detergent, gloves.









**Q Will there be a watermark on the floor?**

**A:** Water stains may appear on any type of WPC decking. There are usually two common types:

- Rainwater marks
- Splash marks from watering or cleaning

These stains typically disappear over time under normal weather conditions. Watermarks tend to be more visible when newly installed WPC is first exposed to direct sunlight (within the first few weeks or months). Their appearance can vary depending on how dirty the surface is and how fast it dries. If you're concerned about watermarks, you can use absorbent tools—such as microfiber cloths, car drying towels, or professional machines (e.g., carpet dryers, blowers, vacuum scrubbers)—to speed up the drying process and reduce visibility.

**Both types of watermarks will naturally fade over time,** unless the surface is frequently and repeatedly exposed to moisture.

-  Avoid placing rain gear, laundry, or wet items directly on WPC surfaces.
-  Be careful when walking after rain or watering, as the surface may become slippery.

**Preparation Tools:**

Absorbent drying cloths (e.g., microfiber or vehicle towels), professional carpet dryers, blowers, vacuum scrubbers.



**LOW WATER  
ABSORPTION**







**Q Are there any special cleaning instructions for the Rubber Series?**  
(This series features an elastic rubber surface designed for knee protection.)

**A:** The Doozer Rubber Series features a surface coated with a layer of elastic rubber. Please **avoid using strong degreasing agents**, and instead clean with **mild soapy water**. Harsh degreasers may soften or melt the rubber surface, causing damage.

**Do not use acetone or similar solvents.**

**⚠ For example, avoid the following:**

- || **Citrus or lemon oils** – These interact strongly with oils and fats.
- || Although some oil stains can be wiped off with cloth, powerful oil removers may irritate the skin and harm the surface.
- || **Avoid direct cleaning on lacquered surfaces or rubber/plastic materials**, as it may cause the surface layer to dissolve or peel off.

**Q What should I do if the floor gets scratched?**

**A:** Like wood flooring, WPC may become scratched or punctured under certain conditions. However, **Eco-friendly Doozer Wood** offers excellent scratch resistance across all product series, helping protect the surface from daily wear and tear.

To prevent surface scratches and product damage, **avoid installing WPC in the following areas:**

- Uneven, sloped, or unstable ground
- High-traffic vehicle areas, such as parking spaces
- Spaces frequently used for transporting heavy objects, such as sidewalks or arcades
- Emergency exits or escape routes, where safe evacuation must be ensured

**Q How do I remove surface debris and fragments?**

**A:** Use tools such as **vacuum cleaners, brooms, or water spray** to clear away dirt, grit, and loose debris from the surface.

Since WPC products may have **wood powder residues** on the surface after installation, **they do not need to be removed.**



**d** To remove dirt under special circumstances, please test with a small piece of WPC using the following recommended cleaning methods:

**Chalk Line**

Most eco-friendly chalks now use calcium carbonate (CaCO<sub>3</sub>), which produces less dust and is safer for the environment and humans.

Chalk writing in outdoor spaces is usually washed away by rain.

**Ice and Snow**

For snow or ice removal, use a plastic shovel without a metal edge to avoid damaging the surface. For melting ice, you can use calcium chloride or rock salt, but these may leave white residues that can be removed by regular cleaning.

Avoid metal shovels or plastic shovels with metal tips, as they may scratch the deck surface.

**Oil / Grease / Food**

Clean up immediately. Start by rinsing with water to remove surface oil stains. For old or stubborn stains, use dishwashing liquid, toothpaste, or kitchen oil cleaner.

If solvents like lamp oil or gasoline spill on the surface, wipe them off as soon as possible to prevent discoloration.

**Sugary or Colored Drinks**

Doozer WPC has a lower absorption rate than wood, but colored or sugary drinks must be cleaned up immediately. Use an absorbent cloth and rinse with water promptly to avoid stains penetrating the surface.

**Grilling – Burn Marks on the Surface**

For burnt marks or dark spots caused by grilling, gently rub the area with fine-grit sandpaper to reduce the appearance.

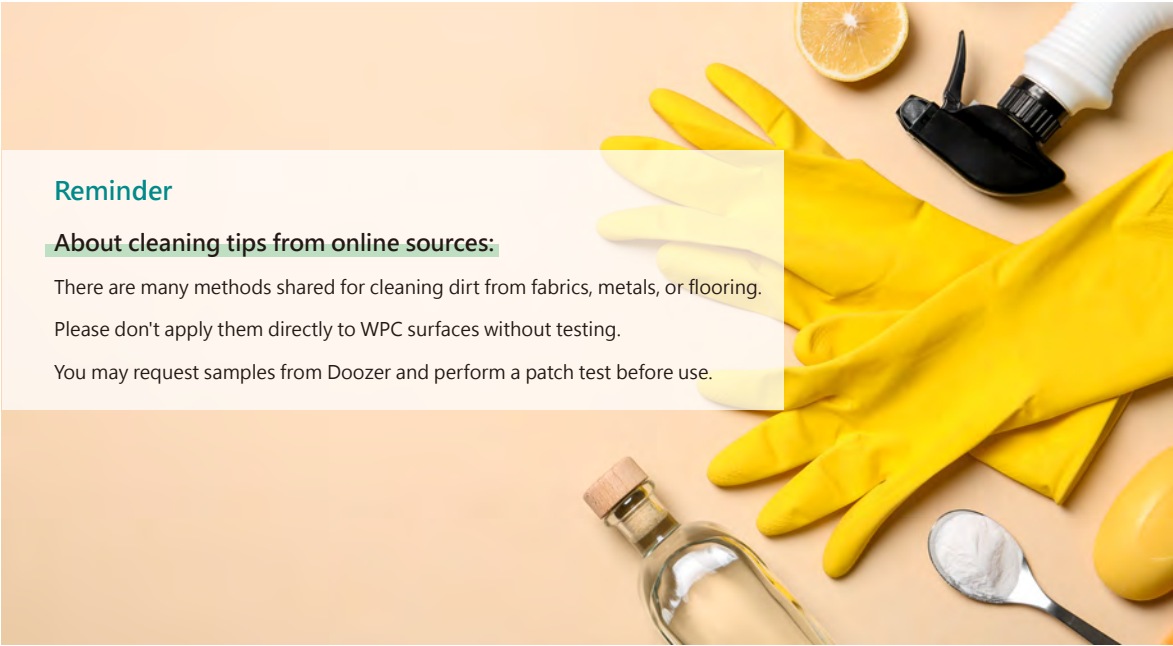
**Moss / Dirt / Impurity Sand**

Moisture-retaining dirt from plant pots or fallen leaves can encourage moss growth. Clean regularly to prevent buildup.

- Moss is an external attachment and does not penetrate the WPC material.
- Use a high-pressure washer to remove stubborn moss.

**Spots**

When using mineral or hard water, drying may leave spots on the surface. To remove them, gently wipe with white vinegar or a floor polish cleaner.



**Reminder**

About cleaning tips from online sources:

There are many methods shared for cleaning dirt from fabrics, metals, or flooring. Please don't apply them directly to WPC surfaces without testing. You may request samples from Doozer and perform a patch test before use.



**d** Is there a warranty on Doozer products?

**Yes. We provide professional warranty and after-sales service.**

Please refer to your warranty agreement or contact our professional representatives for assistance. We provide warranty solutions depending on product types and usage conditions. Specific warranty terms and coverage details are listed in your warranty documents.

Our warranty policy covers manufacturing defects, not damages caused by improper installation or usage. Doozer offers comprehensive after-sales services, including product replacement, repairs, and maintenance, depending on the severity of the issue.

When shipping products, we always include our official manuals and provide necessary support. Proper installation and maintenance can significantly reduce potential issues with your WPC products.

**If you have any questions regarding installation, Doozer is always ready to provide assistance.**

Contact: +886 2 2585 3884 | Service email: [doozerwpc@doozer.com.tw](mailto:doozerwpc@doozer.com.tw)

**Please provide clear photos or relevant information when you encounter any product issues, as this will help us assist you efficiently.**



SELLING  
WORLDWIDE



CONSISTENT  
SUPPLY



QUALITY  
ASSURANCE



GUARANTEED  
QUALITY



WARRANTY  
SERVICE



CUSTOMER  
SERVICE



CAD FILES



TECHNICAL  
INFORMATION

**d** About These Guides

Please carefully read and follow the instructions provided by the manufacturer before using any cleaning products. Always perform a test cleaning in a small, inconspicuous area of WPC to ensure it will not damage the surface.

These guides offer general cleaning and maintenance suggestions. For further inquiries about maintenance, cleaning, or other issues, please contact us at +886 2 2585 3884.



**Need help with installation?**

Please refer to our Maintenance and Cleaning Guide or visit our website for detailed instructions. For additional support, contact our customer service directly:

TEL | +886 2 2585 3884  
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13:00 ~ 17:00 PM  
Email | [doozerwpc@doozer.com.tw](mailto:doozerwpc@doozer.com.tw)